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Winter 2006



A New Era Begins

by Ron Van Ormer

Steuben Arc's groundbreaking for the expansion of the Industrial Park facility was on November 15th. Assemblyman Jim Bacalles and Senator George Winner were on hand to help with the groundbreaking and to announce a \$150,000 grant for the expansion. The grant comes from the Community Capital Assistance Program and is a tremendous boost to help close the *Together We Soar* capital campaign.

The expansion will be the first Leadership in Environmental and Energy Design or LEED™ certified office building in Steuben County. The new construction is expected to save Steuben Arc more than \$100,000 annually in energy and internal efficiency costs. The expansion will allow for all of Steuben Arc services to be accessed from one central location for the people and families we support.

It is envisioned that the new complex will be available for public use for groups needing meeting space or training facilities. It will also be a tool to educate interested parties or individuals about building self-sustaining, energy-efficient structures for public use.

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Meet the Capital Campaign Cabinet

The *Together We Soar* capital campaign is fortunate and honored to have the following volunteers working to make this project a success. Campaign Steering Committee: The Hon. Amo Houghton, Honorary Advisor; The Hon. Jim Bacalles, Honorary Chair; Mike Henry, Honorary Member; Dr. Robert Cole, Co-chair; Connie Manikas, Co-chair; Linda Elias-Carl; Bernie Burns. Major Gifts Committee: The Rev. Sandra Curtis; Paul Greenfield; Don Evia. Public Relations: John Lyke; Eric Buisch; Robin Gaige. Events: Kristin Van Ormer. Campaign Consultant: Dana Kimberley.

**HOLIDAY APPEAL
2006**

Unlike some other organizations, Steuben Arc doesn't flood supporters' mailboxes with multiple appeals for charity throughout the year. Our members and friends will never find monthly requests for money cluttering their mailboxes and e-mails, or telephone solicitations that always seem to interrupt the dinner hour. We conduct only two

(Continued on page 4)

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Message from the Board President . . .

The NYSARC, Inc. 57th Annual Convention was held October 26-28, 2006, in Niagara Falls. Attending from Steuben Arc were Steve and Mischelle Shattuck, Paul and Vivian Greenfield, Bernie Burns and myself. A number of educational workshop sessions were presented.

The structure of NYSARC was given a great deal of attention by the Board of Governors. Restructuring of the organization is important to Steuben Arc because of the potential liability of Medicaid problems by any of the other Arc agencies. NYSARC will not take any action until much more information is available to the Board of Governors.

The Arc Board Membership Committee has been meeting to develop new guidelines regarding membership. There is strength in numbers! The more Arc members, the greater our voice in laws, funding and research affecting our friends and family members with developmental disabilities. The committee has determined that the membership campaign will be a year-long effort. Thank you to all of you who are members. If you are not a member, please join us and ask other family members and friends to also join. Your membership in Steuben Arc helps to insure the future for individuals with developmental disabilities.

Executive Director's Message . . .

This is the third in a series of four newsletter messages that are dedicated to introducing our strategic plan, The Arc Way to Excellence 2006-2008.

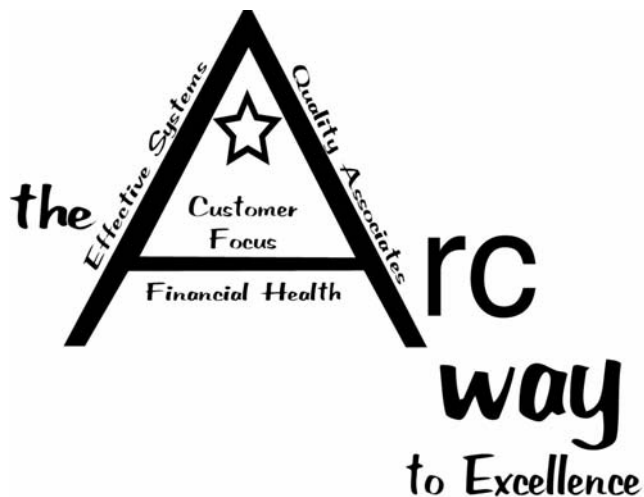
Our third strategic outcome is Financial Health. By this we mean that Steuben Arc as an organization will set and achieve goals that will improve the financial strength of the organization. Financial Health allows us flexibility in meeting people's needs, even with supports that are not normally funded.

How will we accomplish this outcome?

The first goal we have set is to access the new funding option called NYS OPTS (New York State Opportunities for People Through Supports). This is the Office of Mental Retardation and Developmental Disabilities (OMRDD) mechanism for developing services and supports for people. It is highly individualized, with proposals based on the personal needs of one or more people. Our goal is to provide forty people with new services through NYSOPTS by the end of 2008.

The second goal in this area is to eliminate specific program deficits while maintaining an overall agency financial surplus. Several program areas are running deficits for several different reasons. Through analysis and adjustment we plan to turn these around within the next three years.

Taken together, accomplishing these two goals will greatly increase the financial health of Steuben Arc, which in turn will insure a strong and viable organization ready, willing and able to provide the supports that people need and desire.



Steuben Arc, a chapter of NYSARC, Inc.

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Volume 42, Winter Issue

Together We Soar



The Capital Campaign To Bring Us All Together

by Ron Van Ormer

Beginning January 2007 the *Together We Soar* capital campaign will be entering its final year of a three-year commitment to raise \$4.5 million for the expansion and renovation of the Industrial Park facility in Bath. The campaign has secured \$3.7 million through individual, business and foundation gifts, and bank lending approvals.

We urgently ask you to consider making a gift during this final stage of the campaign. The campaign offers a four-year pledge payment period. Additionally, the expansion phase of the project has been designated an Empire Zone. This is a New York State tax based incentive for campaign donors wanting to make a one-time donation to the campaign.

The *Together We Soar* capital campaign is about building community and improving lives. We envision the Steuben Arc facility to be available to groups needing meeting space and training facilities or who just want to learn about building "green." We all know there are many choices and causes available for improving lives throughout the world. This year please consider keeping your donation dollars local. It is good for all of us who enjoy calling Steuben County home or look forward to returning for family visits and vacations.

To receive a campaign information packet please contact Ron Van Ormer at (607) 776-4146, ext. 123 or email at rvanormer@steubenarc.com.

Capital Campaign Donors, Thank You!

\$100,000 or more

Anonymous

\$50,000-\$99,999

\$25,000-\$49,999

Corning Incorporated
Foundation

Walter and Linda Carl

\$10,000-\$24,999

Dr. Robert & JoAnn Cole

Peter & Connie Manikas

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Mary Lou & Mario Hunt-Quintal

Patrick & Tammy Harvey

Incredible Angels

International Order of the

Odd Fellows #251

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Jean & John Jensen

William & Melissa Joint

Kathie Kent

Melanie Koseba

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Betsy Obuhanich

Susan Pryor

Mario & Mary Lou Quintal

Robert & Darla Roote

Sprague Insurance Company

Mischelle & Stephen Shattuck

Ron & Kristin Van Ormer

\$1-\$999

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Eleanor Burns

Scott & Judy Campbell

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Coach Equipment & Manufacturing

Skip & Connie Cole

Chuck & Lisa Cordes

(Continued on page 4)

(Continued from page 3)

Sandy Crewell
 Michelle Day
 Mildred Detzler
 Daniel & Beverly Dillon
 Dawn Drake
 Robert & Rollene Duffy
 Mark & Pam Failing
 Briana & Jim Fowler
 Patricia Frungillo
 Patrick Gaige
 Sandra Geerchen
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 Hammondspport Women's Club
 Pauline Holbrook
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 Patti & Dave Walczak
 Chris Wallace
 Jodi Webster
 Barb Welch
 Donald & Carol Whitehead

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(Continued from page 1)

appeals each year: the Annual Appeal and the seasonal Holiday Appeal. And we do it simply and quietly – we ask once, and you give if you are so inclined. Fortunately, most of you are.

The 2006 Holiday Appeal comes at a pivotal time for Steuben Arc. Our future looks bright and promising, with growth and progress on the horizon. Our commitment to helping people with developmental and other disabilities remains firm. We can look back on forty-two years of helping people reach their highest level of independence, and with your help we can make an even greater difference tomorrow.

Won't you please impact the lives of the many people we serve by making a holiday gift to Steuben Arc? Your generosity will help empower individuals and make them feel welcomed, involved and valued.

I want to touch the lives of the children and adults served by Steuben Arc. Enclosed is my Holiday Appeal gift of:

\$25 \$50 \$100 Other \$ _____

Make checks payable to the Steuben Arc Foundation. Tax

deductible to the extent allowed by law.

Name _____

Address _____

Phone _____ Credit Card # _____

Expiration _____ Signature _____

Please clip and send to Steuben Arc, 6838 Industrial Park Rd., Bath, NY 14810, Attn: Robin Gaige

GoodSearch.com . . . is a great way to earn money for and contribute to Steuben Arc – without leaving your computer! Learn it, remember it, use it! GoodSearch is an organization that shares its advertising revenues with charitable organizations, schools, and human service agencies like ours. Try using GoodSearch as your search engine the next time you need to find something on the Internet. No more Google! GoodSearch is powered by Yahoo!, so it is a very powerful tool. You can even put it on your toolbar permanently. There is no charge to us. And each time you use it, Steuben Arc gets a penny. In a medium-size organization, if 1,000 people make two searches a day, that's \$7,300 annually!

Please tell everyone you know to go to www.GoodSearch.com, then click on "Steuben Arc" as the charity. It's a painless, easy way to make some money.



NEWS FROM HOME

WINEGLASS MEMORIES



by Ric Miller

On Sunday October 1st, 2006, a small group of staff and residents of Steuben Arc woke up early to give of themselves and volunteer their time for the Annual Wineglass Marathon. Every year many of the area's best runners gather to compete in this annual 26.1 mile event. For the last several years one thing has remained the same. Without question, you could guarantee that as the runners came around the bend, and headed towards Mile Marker #6, in the distance they would hear faintly called out, "Water...Gatorade...Water...Gatorade!" As they drew closer they saw a group of people from Steuben Arc, quickly filling and dispensing cups.

There were smiles and words of encouragement from the runners as they thanked those people who were there to help them out toward their ultimate destination (Corning, NY). The smiles and laughter which fill the air each year seem to scare away the fog and clouds, for at least a short while, as the marathon runners pass by. Ask anyone who attends this volunteer opportunity and they will tell you that no where else can so many people have so much fun getting soaked and sticky from dipping the cups and having cups splash up all over you as the runners quickly try to grab the cup from your hands. (Trust me, there is a distinct way in which the cups need to be held!) Regardless, by the end of the morning, as we walk around and pick up all the crumpled cups and clean the area where the water station was, all you can hear from those involved is, "I can't wait until next year!" This truly is an experience which helps us all grow together, and enjoy the ability to give back to our community by, above all else, Putting People First!

Thanks to all those who were involved with this year, the 25th Anniversary of the Wineglass Marathon; Linda Palmer(Oaklawn), Scott Detzler and Ashley Seratt(Geneva Street), Joey Kish, Steven Kozinsky, David Phinney, Joan Gardner, Mari Lewis, Trina Powell, Lisa King-Hill, Lexi Hill, Rose Johndro, and Ric Miller (Brundage Road). Without each and everyone one of your helping hands, it would not have been possible to get everything done. Thanks for everything, and we hope to see you all out again next year!

(Continued from page 4)

Rae Ann Widmer-Mason
Clarence Willey & Barbara Gibson
Tim Wright

In Memoriam

Carolyn Campbell
Nancy Duke
Dr. & Mrs. Frederic T. Joint
Richard Wheat
Jeanie Wolverton

(Continued from page 7)

The trade show was also intended to give Steuben Arc more of a presence in the Corning area. With cooperation from the USWA Local 1000, we were able to use the hall on Denison Parkway to showcase our services. Potential consumers, family members, and other interested individuals received information and guidance from representatives of several departments at Steuben Arc.

Instructor of the Month Awards

By Matt Mehlenbacher

Congratulations to the Instructor of the Month winners for the months of July, August and September 2006.

The July Instructor of the Month was Robin Gaige. Robin is our Community Relations Associate Director. She has been with the agency since April 5, 2004. Robin provides instruction in "Agency Orientation I" and she teaches a Public Relations class. Her passion for the individuals we support and her quick wit make her classes both interesting and fun. Participants frequently comment about how much they enjoy Robin's trainings. She is an asset to the training department.

Deb Gleason was the Instructor of the Month for August. She has been with the agency for nine years. Deb is the Transportation Services Director. She provides associates education in Adult CPR/Standard First Aid, NTSI (Defensive Driving), Smith System and Vehicle Policy and Procedures at Orientation III. Associates comment that they enjoy Deb's approach to the teaching materials/information and how she shares her experience to make the training informative and interesting.

The September Instructor of the Month was Mary Lou Hunt-Quintal. She has been with the agency for seventeen years (since 1989). Mary Lou has held several positions within the agency and is currently the Incident Management Associate Director. She provides education in Experiencing Disabilities, Abuse Prevention and Incident Reporting and Investigation Training (for both Initial and Final reports). Participants in Mary Lou's classes have commented that they appreciate how she shares her experiences and her thoroughness when covering the topics. Mary Lou's commitment to quality and to Arc's associates is apparent in her classes.

Thank you Robin, Deb and Mary Lou for making a difference in Excellence through Education!!

Jason Wheaton Nominated for NYSID Award

Jason Wheaton is proud of the work he does on NYSID contracts! As a valued member of the screen printing team at Printers Plus, a department within Steuben Arc's Industrial Operations program, he has made remarkable strides with improving his overall work skills. He has grown enormously in his sense of pride and self-esteem.

As Jason's attitude at work was improving, his employment services staff presented him with another challenge ... to build his scope of skills and eventually consider other employment options. He was presented with the opportunity to learn screen-printing tasks and to work on our large NYSID contracts. He met this challenge and now is regularly assigned apparel registration, "pulling" items to transfer to the dryer, and operation of semi-automatic press

Jason lives with his parents and receives additional support from his sister and brother-in-law who live nearby. He recently was faced with a personal challenge due to the discovery and treatment of his mother's cancer. Jason responded with strength of character, helping in many ways.

Jason travels frequently in his home community on his bicycle and has developed many friendships. People smile when they see him coming, so congenial is his personality these days.

He presents a positive model for his peers, continually improves his skills, demonstrates a strong work ethic, and has shown enormous personal growth.

Fred Wood Named Winner of Elias-Hubbs Award

(The Elias-Hubbs Memorial Achievement Recognition Award is given quarterly to a person we serve who has made outstanding achievements or overcome tough obstacles to realize a personal goal.)

Fred Wood was chosen to be Steuben Arc's third quarter 2006 winner of the Elias-Hubbs Memorial Achievement Recognition Award. Fred was nominated by the Residential Department for the outstanding job he did as Team Captain for Steuben Arc in the Hornell Relay for Life. The end result of his efforts was a team of nearly 30 people who raised \$1200 in donations and registrations. Fred is consistently giving of himself, but this time it was very evident that it truly meant a lot to him to help Team Steuben Arc do their best for the Relay for Life.

Also nominated were Abel St. Pierre, Charles (Chuck) Emerson, Scott Detzler, Frank Cotton, Jamison Kratzer, Jennifer Fischer, and Polly Vanderpool.

Training Results in Certification

Robert Bachorski became interested forklift operations more than a year ago. During his workdays at Steuben Arc's Industrial Park facility he noticed the vehicle as it moved in and out of the loading dock, the warehouse, and the Hansen Building. Intrigued, he decided to learn the operation and enlisted the help of Arc associate Glenn Spears.

Training consisted of nearly a year of practice drives, studying an operational handbook, and watching videos about safe handling of forklifts. Robert passed an internal test on forklift operations given by Steuben Arc, and was then ready for outside assessment. Bob Smith, a licensed operator at the neighboring Mercury Aircraft plant, donated his time and administered the certification test to Robert, who passed with flying colors. Robert has been a capable, efficient forklift operator for Steuben Arc since May of 2006, and he has no plans to give it up. Robert's experience personifies what Steuben Arc vocational programs are all about—training in a skill you love. This skill will be of great benefit when Robert is ready to seek community employment.

Mike Henry Takes NYSARC Conference Honor

Mike Henry, a longtime Steuben Arc worker and supporter, was honored at the 2006 NYSARC, Inc., conference at Niagara Falls recently. Mike won an Honorable Mention in the Quill Awards, the annual competition among Arc newsletters.

Mike's essay, "An Insider's Viewpoint", was originally published in the Fall 2005 newsletter. He wrote about the rewards of working at Arc and developing the skills and contacts necessary for employment in the community.

Mike is a past president of the Incredible Angels advocacy group, a winner of the Elias-Hubbs Memorial Achievement Recognition Award, and is considered by all to be an ambassador for Steuben Arc. Congratulations, Mike!

Visit Steuben Arc's Website at
www.steubenarc.com

Sharon Daggett, Special Projects Clerk at Steuben Arc's Pleasant Valley office, retired recently and was feted by her fellow associates. Sharon worked for the agency for more than 20 years.

Trade Show Captures Interest in Corning

Steuben Arc recently hosted a Special Needs Trade Show in Corning, welcoming nearly 100 visitors. The event was designed to educate the public about the opportunities and services provided by Steuben Arc and other agencies. The response was exceptional, with participants throughout the day.

(Continued on page 5)

Steuben Arc and Steuben Arc Foundation acknowledge and appreciate the following donations (August 16 – November 8, 2006):

Membership

Betsy Obuhanich
Ronald and Nita Welles
Shawn and Debby Spencer
Amy Farnsworth
Susan McLaughlin
Hornell Waste Material
Harriet Greenfield
J. Kenneth and Hilda Boyles
Kenneth and Diane Reimels
Scott and Chris Jable
Video One Productions
Timothy Frawley
Kimberly Sutryk
Leslie Gaige
Patrick Gaige
James and Beatrice Drake
Ed and Judy Perkowski
David and Ethel Strickarz
Neil and Lori Fagan
Ron and Kristin Van Ormer
Eric and April Millhollen
Betty Kay Bake Shop
Neal and Judy Wrinkle
Mark Greenfield
Forest View Fire Dept.
Harold and Florence Loudenslager
Barb Collett
Mike and Michele Button
Mark and Kelly Buisch
Gary and Joanne Rice
Dianna Tuttle
Leon Brisbee
Linda Mehlenbacher
Craig Vosburgh
Doris McDowell
Greta Barnett
Charles Mosolf
Monique Mosolf
Marcia Guza
Greg Mosolf
Scott Mosolf
Patrick Mosolf
Tom Guza
Peter Guza
Richard and Loraine Conrad
Ilene Kaplan
Linda Hill
Gene and Kathleen Gaige
Alan Gaige
Linda Fields
Karen Miller
Kara Smith
Kevin VanAllen
Lucille Crane
Chari and Gary VanAllen

Elaine McCumibkey
Erica Giallella
Ed Smith
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Bernie and Kathy Burns
Caitlin Burns
Sean Birms
O'Shannon Burns
Harry Jensen
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Janine Preston
Michael Lehman
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Amy Hurd
Charles and Gretchen Musso
John and Debbie Chase
Robert and Elizabeth Turissini
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Frederick and Anne Schumaker
Cynthia Brown
Joy Shannon
Roger Weil
Marcia Weil
Patrick and Susan Donnelly
Donald and JoAnn Stilwell
Joan Mills

Capital Campaign

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Alfred and Margaret Martabano
Barb Welch
Barbara Ketchum
Bernie and Kathy Burns
Betsy Obuhanich
Bona Tuttle
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Desiree Bulkley
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Kimberly Beebe
Kristine Gilman
Lanny and Mary Burns
Laurie Sutton
Linda Berlin
Lisa King-Hill
Lola Tears
Mario and Mary Lou Hunt-Quintal
Matt and Rachel Mehlenbacher

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Michael and Mary Kuhlmann, Sr.
 Mike and Courtney Shull
 Mildred Detzler
 Patricia Lathers
 Patrick Gaige
 Pulteney Volunteer Fire and Ambulance Corp.
 Quota International of Corning- Painted Post
 Rae Ann Widmer-Mason
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Taylor Foundation
 Theodore and Pamela Schoonmaker
 Timothy Wright
 Tom and Karen Andrus
 Vicki Huels
 Vicki Sanford
 Wilkins RV
 William and Linda Whitson Jones
 William and Melissa Joint

Miscellaneous

IOOF Lodge #251, Hornell
 Gary and Betty Clinton
 William and Jane Moore
 American Legion Post #1279, Campbell
 Ruth Pryslopski

Memorials

Mr. and Mrs. Walter J. Carl
 Kenneth and Georgine Salisbury

Annual Appeal

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 Bottles and Corks
 Mr. and Mrs. Richard Potter
 Tom and Marion Tunney
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 Gerald and Jean VanWie
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 Beaver's Pharmacy
 Mary Flint
 Albert and Christine Kane
 Ursula Nehrt
 Simmons-Rockwell
 Louis Socha
 VFW Post #6780, Dansville
 John and Joan Rogerson
 Patricia Curren

**Thank You
 for Making a
 Difference!**

Membership Dues

Steuben Arc's membership drive is now all year long. If you have not renewed your membership this year or if you would like to become a member, please use this form. You may also use this form to submit a gift membership for a friend or family member. Dues paid from October 1 through the end of the year will be credited for the next year. The Life membership level is payable only once in your lifetime and your membership will automatically be renewed annually at no charge.

___ \$ 5.00 Individual ___ \$150.00 Life (paid once)

Donor's Name: _____

Family member names: _____

Address: _____

City: _____ State: _____ Zip: _____

Email: _____

(only used by Steuben Arc for special announcements)

Please return form to: Steuben Arc
 6838 Industrial Park Road
 Bath, NY 14810-8315

Thank you for your support!

All donations are tax deductible to the extent allowable by law and will be acknowledged in our quarterly newsletter. By becoming a member of Steuben Arc, you will receive our newsletters which contain the latest information concerning issues and activities affecting people with developmental and other disabilities.

___ Please do not send me this quarterly newsletter.
 ___ Please do not list my name. I wish to remain anonymous.
 ___ This is a gift membership for: _____

Please send membership gift card from me to:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Email: _____

(only used by Steuben Arc for special announcements)

For your convenience, you may use a credit card for your membership dues. I hereby authorize Steuben Arc to use the following (please check one):

___ Visa ___ Master Card ___ American Express

Card Number: _____

Expiration Date: _____ Amount: _____

Signature: _____

Special Olympians and Coaches Honored

The annual Special Olympics-Genesee Region Volunteer Recognition dinner was held recently, with honors going to some very special people. The event was held at the Hyatt Regency in Rochester. Howard Chaffee, a worker at Industrial Park, received the trophy for Athlete of the Year. Howard was recognized for his superior athletic accomplishments as well as his sportsmanship.

Steuben Arc residence coordinator Tracie Johnson and her husband Larry were also honored for their outstanding support as volunteer coaches and coordinators. Tracie and Larry are longtime friends of Special Olympics, giving a considerable amount of time to the organization to make sure that all athletes who want to can participate.

Incredible Angels Make Capital Campaign Pledge

by Ron Van Ormer

The Incredible Angels, the self-advocacy organization for people with developmental disabilities at Steuben Arc, has pledged \$1,000 to the *Together We Soar* capital campaign. The pledge will be matched by Mr. & Mrs. Walter Carl.

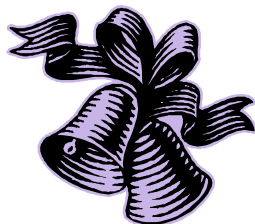
This was a big and thoughtful surprise made by the Incredible Angels. Incredible Angels members plan on fulfilling the pledge within one year. The suggestion to participate in the campaign was presented to organization members in September by Incredible Angels President, Scott Detzler.

Members debated the amount of the pledge and discussed ways to fulfill their commitment. After thorough discussion, the proposal was put to vote and was overwhelmingly passed. Fundraising for the pledge began with the Annual Halloween Dance held in Wayland.

We are very proud and encouraged by this effort by the Incredible Angels. It is truly remarkable to make this commitment beyond their normal fundraising activities, which solely support their self-advocacy programs.

Want to share a comment, compliment or suggestion for improvement? Please contact Steuben Arc Customer Relations by...

- Clicking the Contact Customer Relations button at www.steubenarc.com
- Calling 607-776-4146, ext. 109
- Writing to: Steuben Arc, Attn: Customer Relations, 6838 Industrial Pk. Road, Bath, NY 14810-8315



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