

In This Issue:

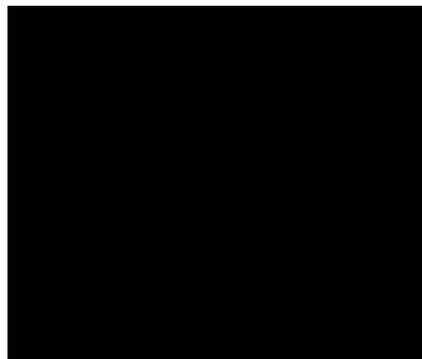
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Fall 2007

Actor's Presence Delights Gala Attendees

By Robin Gaige

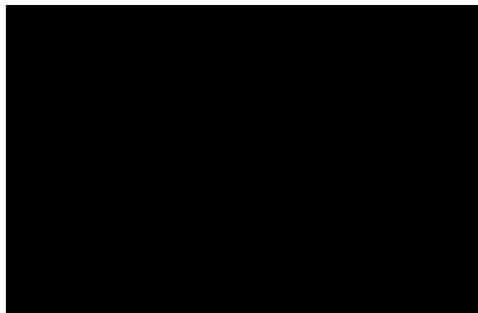


The familiar face of acclaimed actor Bill Pullman was instantly recognizable at The Arc of Steuben Foundation's annual Gala held in June at Snug Harbor, Hammondspport. Pullman, a Hornell native, was the evening's special guest.

Known for his very popular films such as *Independence Day*, *While You Were Sleeping*, *A League of Their Own*, *Sleepless in Seattle* and *Scary Movie 4*, he is also an award-winning Broadway actor and television director and producer. His fondness for The Arc is based in part on his close association with Board member Pauline Holbrook. The Holbrook and Pullman families were neighbors for many years, and Bill delighted the audience with his stories of adventures that the two families' children shared while growing up in Hornell. He also spoke about his new

movie, *Phoebe in Wonderland*, which deals with a child with autism. After his remarks, he graciously posed for photos with nearly all the guests and chatted with hometown friends.

The Gala, held for the second year at Snug Harbor Restaurant, welcomed a record number of guests. One hundred sixty-four people enjoyed a lavish hors d'oeuvres buffet, fine wines from Dr. Konstantin Frank's Vinifera Wine Cellars, and dancing to the music of Anita Lewis and Top Shelf. Many arrived by antique wooden boats, courtesy of Dr. Al Wahlig, Bill Olmstead, Jim



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Life Is So Much Better Because of Arc

By Ethel Strickarz, Development Director

Watching the self-confident fifteen-year-old get off the school bus and walk up the driveway to her home, one would never guess the life-threatening challenges and serious battles this young teen has experienced in her short lifetime. Nor would you recognize the extraordinary inner strength and fierce determination of her mother, who greets Brittany with a soft smile and gentle words. Eleven-year-old Brianna wraps her arms around her older sister and gives her a big hug and kiss, and tells her how pretty she looks.

Born four months premature, Brittany lived the first few years of her life in the hospital. Pat Hamblin stayed at the Ronald McDonald house affiliated with Strong Hospital in Rochester, very seldom returning home to Prattsburg during those first few years of her daughter's life. "Every time I left her to come

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TI-GER Foundation Grant Received

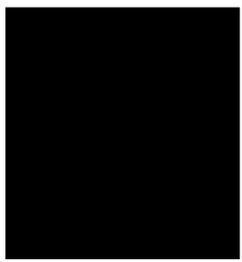
By Robin Gaige

Comfort, convenience and safety are three important factors in any work environment. The work center at our Arc Way site got a boost in all three areas recently with a grant from The TI-GER Foundation. The foundation presented the agency with a check for \$2,498.00 for the purchase of special tables, chairs and cabinets for the work area.

The acquisition of the items has improved the work space and brought physical comfort to the people we serve. The cabinets are a

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Message from the Board President . . .



Mischelle Shattuck

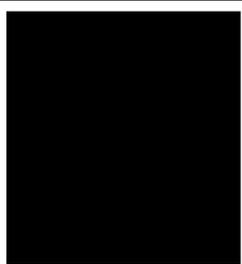
I want to introduce myself to those of you who do not know me. I am Mischelle Shattuck and I have been an Arc of Steuben Board member for 10 years. I have an AAS degree in Computer Technology from SUNY Alfred and CCC. I work for Corning Incorporated Display Technologies Division in Finance.

I live in Corning, NY with my husband Stephen and our two children Jason and Stephanie. Stephen works for FM Howell in Elmira as a Cost Accountant. Stephanie attends Corning Community College. She plans to major in Adolescent Education—English/Special Education. Jason works at the YMCA in Corning and receives services from the Arc of Steuben.

I am honored to have been elected to serve this year as president of this wonderful organization. You should know that the Arc of Steuben Board members are a very dedicated and concerned group of parents, family members and advocates for people with disabilities.

I look forward to a very successful year.

Executive Director's Message . . .



Bernie Burns

*This is the fourth and last in a series of newsletter messages that are dedicated to introducing our strategic plan, **The Arc Way to Excellence 2006-2008**.*

Our fourth and final strategic outcome is Effective Business Systems. By this we mean that the Arc of Steuben as an organization will use systems that are cost effective, efficient and result in quality supports and services.

How will we accomplish this outcome?

Most of you know that the Arc of Steuben has achieved gold recognition status from the *Empire State Advantage – Excellence at Work (ESA)* program. The ESA assessment evaluates the business systems an organization has in place and rates them against high standards which are based on the national Malcolm Baldrige quality standards. The feedback report we received from *ESA* provided us with a roadmap for improving our systems which we incorporated into the strategic plan. Our goal is to score high enough on the next *ESA* assessment to reach the next level of recognition, which is to be a candidate for the Governor's Award.

In coming issues of the newsletter, I will keep you up to date with our progress. Our overall objective is to build a stronger organization that better serves the people of Steuben County. I strongly believe that we are headed in the right direction.



(Continued from page 1)

home, she would have a setback and would get sick. I just didn't want her to suffer like that. She needed me to be with her", says Pat.

Brittany had a multitude of problems, and was diagnosed as having mental retardation with autistic tendencies. Developmentally, her progress was extremely slow. She was able to come home on a respirator at the age of three-and-a-half years, and had a feeding tube until she was eight years old. She still doesn't speak, but is very good at communicating in sign language.

When round-the-clock nursing care stopped at the age of four years, Pam was referred to the Arc of Steuben for services. This is when their lives began to change for the better. Pat praises Amy Payne, the first service coordinator to work with the family. Amy made connections with community programs to get the support the family desperately needed. She fought to get services to make their lives more manageable. Their current service coordinator is Jody Weed, whom Pat also praises as dedicated and very caring.

(Continued on page 6)

The Arc of Steuben, a chapter of NYSARC, Inc.

Published quarterly by The Arc of Steuben, One Arc Way, Bath, New York 14810, (607) 776-4146, FAX (607) 776-9366, e-mail arcofsteuben@arcofsteuben.org, and printed by Printers Plus, a subsidiary of The Arc of Steuben. *The articles in this publication are meant as information only, not as legal advice.*

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 - Bernie Burns, Executive Director
 - Kathleen Kent, Editor
- Volume 43, Fall Issue

Together We Soar

The Capital Campaign To Bring Us All Together

Campaign News

CHALLENGES ANNOUNCED: Two Campaign Challenges were announced in June. The first is a donor challenge by the Arc of Steuben Foundation. The Foundation will match all donor contributions made as of June 13, 2007 and forward, up to a cumulative maximum of \$20,000. The second challenge has been presented by Mr. and Mrs. Walter J. Carl, Jr. They have pledged to match incoming donations as of the same date, up to a maximum of \$25,000. Previous pledges are not included in these challenges. These challenges mean that for every dollar you donate, it will be matched with two more dollars – tripling the amount of your donation!

The Incredible Angels self-advocacy group held two more fundraisers for the capital campaign. In July they had a baked goods sale and car wash at the Arc's main facility in Bath. To date, The Incredible Angels have raised \$2,323. They are incredible indeed!

On June 13, the Arc of Steuben Foundation celebrated another year of donor support with the annual Gala at Snug Harbor in Hammondsport. It was a perfect evening, with good food, wine tasting, music, and a silent auction. Our very special guest and speaker, actor Bill Pullman, created excitement for the event, and gave everyone a sneak preview of his new film now in production. He also donated a t-shirt signed by the cast of "Phoebe in Wonderland" which raised \$500 at the silent auction.

Bids for the building and renovation project were received in July and they were higher than anticipated. The architectural firm is reworking the project plans. We anticipate completion of the project by the end of 2008.

MAKE A DONATION: To make a donation to the campaign, please use the envelope enclosed with this newsletter. To schedule a personal appointment to discuss the campaign or to have your questions answered, please contact Bernie Burns at (607) 776-4146 Ext. 112 or email him at bburns@arcofsteuben.org.

Together We Soar donors, thank you for making our community a better place!

\$100,000 or more

Anonymous
Walter & Linda Carl
CCAP

\$50,000-\$99,999

\$25,000-\$49,999

Corning Incorporated Foundation

\$10,000-\$24,999

Dr. Robert & JoAnn Cole
Peter & Connie Manikas
J.M. McDonald Foundation
Karen Meriwether & Tom Snow
Edith Saxton

\$5,000-\$9,999

Anaconda Sports
Bethesda Foundation
Bonadio & Associates
Chemung Canal Trust Company
Robert & Robin Gaige
Paul & Vivian Greenfield Family
The Gunlocke Company
Oscar & Ann Marie Mayes
Art Stilwell
NYSEG

\$1,000-\$4,999

Gerry Archibald
Bernie & Kathy Burns

Scott & Stephanie Craig
The Reverend Sandra & Crocker Curtis
Don & Pat Evia
Alice Flaitz
Five Star Bank
Luanne Graulich
Patrick & Tammy Hurd-Harvey
Karen Hopkins
The Hon. Amo & Priscilla Houghton
Incredible Angels
International Order of the Odd Fellows
#251
The Rebecah's
Jean & John Jensen

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William & Melissa Joint
Kathie Kent
Don & Melanie Koseba
Alfred & Margaret Martabano
Richard & Linda Mullen
Susan Pryor
Robert & Darla Roote
Dave & Karen Shirley
Sprague Insurance Company
Mischelle & Stephen Shattuck
David & Ethel Strickarz
Robert & Elizabeth Turissini
Ron & Kristin Van Ormer
Volunteer Ambulance Corp of Bath
Betsy Ann Welles

\$1-\$999

Karen & Tom Andrus
Arc of Steuben Picnic Raffle
James & Mary Kay Beaver
Kimberly Beebe
Johanne Begeron
Linda Berlin
William & Mary Biggee
Richard & Mary Bondi
Cindy Brown
Eric & Laura Buisch
Desiree Bulkley
Robert, Joseph & Colleen Burns
Lanny & Mary Burns
Eleanor Burns
Scott & Judy Campbell
Thomas Campbell
John & Debra Chase
Coach Equipment & Manufacturing
Skip & Connie Cole
Robert & Pam Colomaio
Sean Cook
Chuck & Lisa Cordes
Sandy Crewell
Barbara Cushman
Michelle Day
Jessie Dee
Mildred Detzler
Daniel & Beverly Dillon
Dawn Drake
Robert & Rollene Duffy
Mark & Pam Failing
Family Life Ministries
Ferris Trucking
Rosa Fiordo
Briana & Jim Fowler
Patricia Frungillo
Patrick Gaige
Sandra Geerchen

James & Kathy Gilbert
Kristine Gilman
Debra Gleason
Joe & Teresa Hall
Hammondsport Women's Club
Pauline Holbrook
Marion Houck
Robert & Valerie Howe
Vicki Huels
Human Performance Solutions
Rose Johndro
William and Linda Jones
Barbara Ketchum
Richard & Rebecca Killigrew
Lisa King-Hill
Jill Kline
Carol Knowles
Eugene & Barb Krisher
Michael & Mary Kuhlman
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Stacie Ladd
Pat Lathers
Mari Lewis
Keli Machuga
Theodore & Margaret Markham
Jean McConnell
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Ric Miller
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Dale & Debra O'Brien
Robert & Myrtle O'Dell
Dorinda Orr
Karen Pearl
Dale Pederson
Ed & Judy Perkowski
Robert Plaskov
Pleasant Valley Office Associates
Lanny Plumley
Jim & Carol Poust
Trina Powell
Pultney Fire & Ambulance
Keith & Dody Putman
Erica Putman
Dennis & LeAnne Putnam
Maria A. Quintal
Quota Club
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Shawn Rice

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Joy Shannon
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Ron & Susan Trail
John & Rosalie Tobin
Bona Tuttle
Chari & Gary Van Allen
Ronald E. Van Ormer
Jay Vetter
Travis Waight
Patti & Dave Walczak
Alexander Wahlig
Chris Wallace
Jodi Webster
Barb Welch
Penny Whitford
Donald & Carol Whitehead
Rae Ann Widmer-Mason
Wilkins RV
Clarence Willey & Barbara Gibson
Richard & Deirdre Wright
Tim Wright

In Memoriam

Carolyn Campbell
Kathleen Deibler
Nancy Duke
E. Jean Flemming
Dr. & Mrs. Frederic Joint
Woody Shirley
Richard Wheat
Jeanie Wolverton

In Honor of

Bob & Sharon Heffner

Save the Date—Open House!

Submitted by Karen Andrus, Residential Services Director

Please join us on September 20, 2007 from 4:00 pm to 7:00 pm for an open house celebration at our Oaklawn and Pinney Road homes. The open house is being held to celebrate our first home opened and our most recently opened residential home.

Oaklawn is the first residential home that we opened in December 1975 and is located in Bath at 225 East Steuben Street. This beautiful brick home was originally built in 1855 and it is rumored to have hidden runaway slaves during the Civil War. When the home was first opened, in addition to providing a home to people, it was also used as an education center for our Life Skills program which began in 1976. Classes were offered to students from the public schools, who came to the home during the day when residents were at work. Fourteen people currently live at the home and receive twenty-four hour staff support.

In December 2006, thirty-one years later, we opened our newest home, Pinney Road. This residence is located in Prattsburg in a beautiful country setting. Four individuals reside there and receive twenty-four hour staff oversight and support. The country setting provides the opportunity for the residents to enjoy hiking and vegetable and flower gardening.

For the open house, we will have a shuttle bus at our Industrial Park location to provide people with transportation to Oaklawn and Pinney Road. If you would like to drive and need directions, please don't hesitate to contact us at 776-7771.

We are very proud of the achievements we have made over the years in our residential program. Our residential opportunities have developed from having one home in 1975 to currently having thirteen homes and six apartments. Our homes provide a variety of opportunities to meet each person's needs and desires.

We hope that you will join us on September 20th, as we celebrate our achievements.

The Arc of Steuben

Relocates Its Corning Office

Submitted by Kathie Kent, Vocational Services Director

As part of our mission to be a more visible and intricate part of the Corning community, the Corning office of the Arc of Steuben (known as the Corning Field Office)

has recently relocated from Bridge Street to 23 West Market Street, in the Rockwell Center building. This fully accessible suite of offices is right in the heart of the Gaffer District, giving us plenty of opportunity to participate in community activities.

Marcel Lamb, Steuben Placement Services General Manager, stands in front of the Corning Field Office.

Our thanks go out to our new neighbors who have already stopped by to welcome us to the neighborhood. Services located at the Corning Field Office include: Steuben Placement Services, Service Coordination, Steuben Janitorial Service, and Community Supports. Ribbon cutting and an open house are tentatively scheduled for this Fall.

Incredible Angels Corner

By Matt Mehlenbacher, Quality Enhancement Director

One of the primary objectives of the Incredible Angels is to promote self-advocacy so that individuals with various abilities can learn and understand their rights and advocate for themselves. One of the ways the group achieves this is by helping individuals attend various self-advocacy conferences around the state. The Incredible Angels assisted eleven self-advocates to attend the Western Region Self-Advocacy Conference in Batavia, NY, this past June. At the conference these individuals attended trainings on various topics. The topics included: *You have a Choice, Going to College, Options for People Through Services (OPTS), Starting Your Own Business, Innovative Getaways, Board Training, Self Determination, Living on Your Own, Talking to your Legislator*, etc. Two individuals have asked for assistance with attending the New York State Self-Advocacy Conference in Albany this September.

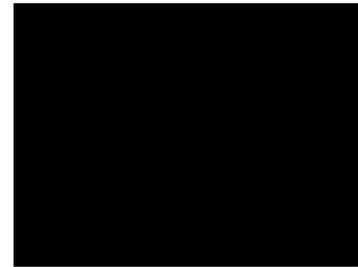
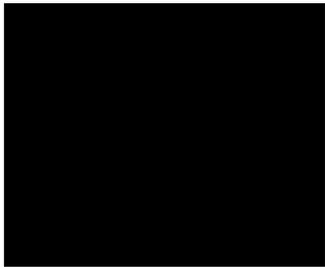
The Incredible Angels are continuing their fundraising raising activities for the Arc of Steuben's *Together We Soar* Capital Campaign. The group pledged \$1,000.00 toward the campaign last October and then decided to donate the proceeds from all their fundraisers

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The Arc of Steuben Announces Associates of the Month

The Arc of Steuben Associates of the Month are pictured left to right: **Mary Burns** (June), **Tammy Slayton** (July), and **Jody Craig** (August).

The Arc of Steuben recognizes and congratulates these outstanding associates who are truly People First!



Instructor of the Month

By Pamela Thompson

Congratulations to the Instructor of the Month recipients for April, May, and June.

Sharon Saker was the April 2007 Instructor of the Month. Sharon is the Residential Medical Coordinator for the Arc of Steuben and instructs many of our health-related trainings. She is also a Community Education instructor. This spring she shared “Stamping and Stomping”, a combination of artistic stamping and body movement to keep all involved physically and artistically energized. Sharon has just recently worked with a group of dedicated Arc associates to bring together the Direct Support Orientation two-day training. Anyone who has participated knows the great value and the time put into its development. Sharon, we appreciate all that you do at the Arc of Steuben!

The Instructor of the Month for May 2007 was Betsy Welles. Betsy taught the Arc Way in Orientation and Rights and Consent. Her experiences in the field supported her in storytelling in her classes, and her participants recognized these as valuable in their learning. Betsy’s sense of humor assisted in delivery of some sensitive material.

The June 2007 Instructor of the Month was Chari VanAllen. Chari is one of the instructors in the enlightening and lively Direct Support Orientation Series. This series shares, with humor and storytelling, the importance of being a link in the chain. Chari came to the Arc of Steuben in October of 1996 as a relief associate. From Night Manager at VanScoter to Direct Support Supervisor to the Residence Coordinator for Adsit, Elm and Pearl and into her current position, Chari has led her way through a variety of roles at the Arc of Steuben. Chari brings great energy and spirit to these trainings.

Thank you Sharon, Betsy, and Chari for making a difference in Excellence through Education!!

(Continued from page 2)

When Brittany was six years old, respite care services began, which allowed Pat to leave Brittany in the care of a trained professional so she could run errands and spend quality time with her younger daughter. Pat adds, “The Arc fought to get Brittany in a special feeding program in Hershey, Pennsylvania. She wasn’t eating, and if not for Arc, she would probably still be on a feeding tube. The Arc provides reimbursement services and they advocate for Brittany’s education. Life has been so much better because of Arc.”

Eleven-year-old Brianna has helped with the care of her sister since she was six-and-a-half. She helps Brittany get dressed and sometimes they play with putting on make-up. Brianna says she is so proud of her sister, and she really loves her. But sometimes she feels mom spends more time with Brit.

Pat Hamblin’s wistful wish is that if she had been hooked up with the Arc of Steuben even earlier, Brittany might be a very different child today. She recommends that other parents ask the Arc for services right away when they know they have a child with developmental disabilities.

(Continued from page 5)

from 10/1/06 – 9/30/07. To date, the group has raised \$2335.55. The fundraisers include a Halloween Dance, Valentine’s Dance, Chicken BBQ, donations from the Annual Meeting, Pop Can Drive and, most recently, a car wash/bake sale. The group is very excited about participating in this wonderful endeavor with the Arc of Steuben.

Jody Craig Wins Award!

Submitted by Judy Perkowski

Jody Craig was nominated and won the Keuka Lake Conference Direct Support Award for 2007. This was the write-up sent by her Team Leader to the committee:

“Jody just recently returned to the Arc of Steuben in December 2006, after working for the agency for at least three years in the past. She had moved out of state while her husband was in the service.

“What differentiates Jody from others is her generous capacity of caring and personal involvement. She has a family and she is very concerned because most of our people don't. Jody right away took to this one individual—his name is Jack. He often asks questions of all associates about their families because he never knew his—are they married; do they have children, brothers, sisters? Jody took him under her wing and offered to share her family with him. She invited him to meals, family outings or just to visit with her sons, to watch videos and be together. She and her family became Jack's surrogate family.

“One day while he was visiting at her home, Jack asked her if she would try to find his family. Jack is a 73-year-old man, who has never in the 25 years that I have known him ever asked anyone else that question. Jack must have seen that one thing in Jody that gave him the courage or the faith to follow through with what his heart must have told him to do—ask her to find his family.

“Jody followed all regulatory compliance with confidentiality and HIPAA regulations, and try she did! Jody is very good with her computer skills and using the internet, and one day she called me and said, ‘I found Jack's family’. What a shock! Family! Jack has family!

“She found two of Jack's younger cousins, a sister, a step-sister and many other relatives too numerous to count. His family is Jewish. They live in the New York City and New Jersey area. His father died only 5 years ago. Just think if someone had thought to do this years ago.

“At first neither they, Albert, Eddie or I knew how this ‘reunion’ would be. Would it be a happy occasion or a sad one? Was it too emotional for him to accept?

“The two cousins were so excited to find him. They immediately planned a trip to come upstate to his home to meet and visit with him. They called almost daily until the visit was set. They had a great time, and now Jack talks about his family daily. They told Jack that he looks like their father, his father's brother and his uncle.

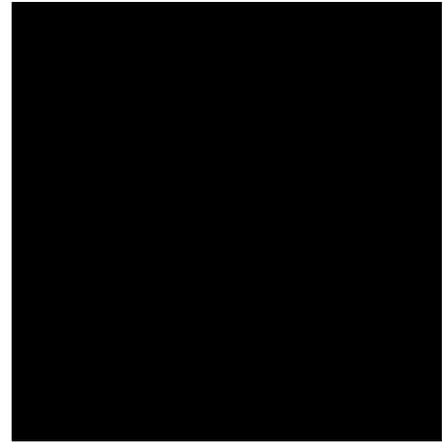
“Jack is so excited. Later on next month, he and Jody will be going to New York City for him to meet all his other family members, spend some quality time with them, go to the family synagogue, sight seeing and just getting to know each other. They sent him money to buy items that he needs to make the trip and are paying for everything.

“It is an amazing story. A person who was quickly snatched from his family, normal at birth, but because his mother died during childbirth in 1934 and had other small children at home, a baby boy was taken from his family and placed in an institution.

“The rest of the story, all of us can imagine, and know only too well. Jack has lived in institutions most of his life until 1969 when he moved to the Arc of Steuben residential home in Wayland.

“The rest is now knowledge to all of us. Jack found his family and will have many memories of his own to share with others as he has often wished for, only because a Direct Support person cared so deeply.”

Meet the Board



Helen Binkowski is retired from Corning Incorporated having served as Executive Services Coordinator with responsibility for and execution of logistics and planning for corporate events and meetings. Throughout her years at Corning, Helen served in business services, public affairs, and communications divisions. She currently has a logistics consulting business (“*Events Unlimited*”), offering event planning and management services.

Helen studied at Corning Community College with emphasis on Business Writing and Accounting. She and her husband, Norbert, have 2 grown children, David and Michael, and 5 grandchildren.

“Happy Face Friends” Downs Syndrome Support Group

First meeting Sat. Sept. 22
1:00 to 3:00 pm
Dennison Park, Corning

Put on a happy face and come meet new friends.
Bring a dish, look for yellow balloons.
Call Janet at (607) 524-6179 or 329-7435

**Visit The Arc of Steuben's
Website at
www.arcofsteuben.org**

A Story of Success

Mary K. Beaver, Residence Coordinator

The Arc of Steuben was introduced to a woman, Evalena, who was in great need of services, through the Department of Social Services. Evalena has lived in the Hornell community her entire life.

Evalena attended school until the first grade. She then stayed home, where her mother felt she could provide the care and protection her daughter needed. Evalena lived her life having minimal social interaction, experiences, or opportunities outside of her home. Her knowledge of the outside world was primarily learned through watching T.V. Evalena says she did not have friends growing up and that she played by herself or with her brothers, in the house or out in the yard.

Since approximately 1985, Evalena lived alone in the house where she was raised. Her neighbors would check in on her and provide support. They cared about her and did whatever they could to help her remain living in the home she knew and loved.

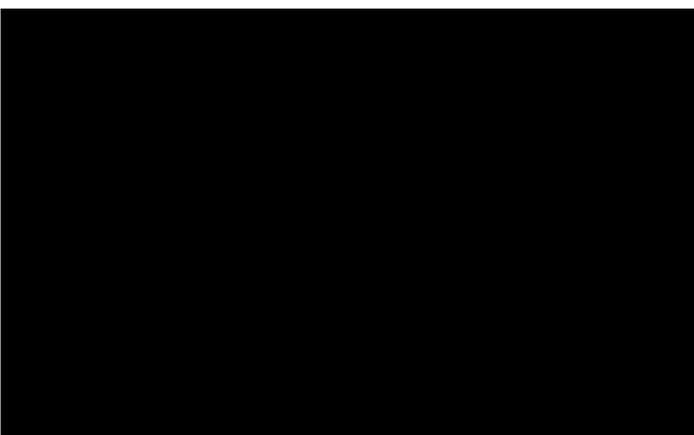
Building trust and providing Evalena the reassurance and security she desperately needed to have the confidence to move from her home to a place where she could receive the additional support and assistance needed was done slowly and carefully. Everyone celebrated when she moved into the VanScoter Street home in December 2005. Evalena adapted to living with 13 other people remarkably well. Although she had some hesitations when she found others did not share the same beliefs, values, and morals as she was taught 50+ years ago, she came to show a lot of interest and understanding in others' beliefs and views and learned to accept them.

Most everyone knows the fun it is to show someone something new or to see them discover something new. You can't beat the expression on their face at the "wonder of it all". This is Evalena ... everyday. Evalena gives more than just the joy of being able to see her gain new skills and experience new activities. She also gives us the reminder that everyone needs—to appreciate everything you do and have and to not take anything for granted.

Some of the new activities Evalena has experienced include: She never knew anyone was really shot out of a cannon until she saw it with her own eyes. She had not been seen by a doctor since she was in the 1st grade. She had never cooked using a microwave or oven. She had never been to a hairdresser to have her hair done. She had not slept in a bed for at least 20 years. Going to a store and choosing new clothes was a whole new experience for her. Also new was riding public transportation, attending Adult Education Classes, taking a shower, using an elevator, and eating in a local restaurant.

Everyone who knows Evalena is astounded by her inner strength and kindness. This remarkable woman has overcome much adversity in just over a year's time.

All of us are extremely thankful to be in a position to experience the opportunities of opening new doors for Evalena and providing her with the services and supports that greatly enhance her life.



Greg Fuerst (left) of the New York State Department of Environmental Conservation presents certificates of achievement to Arc of Steuben workers Vaughn Spencer (center) and John Errington (right) for their work on the Venison Donation Program. Their efforts helped to produce more than one million pieces of educational material for the project. The Venison Donation Program encourages hunters to donate game to local food banks to help feed less fortunate families.

Arc of Steuben Team of the Quarter

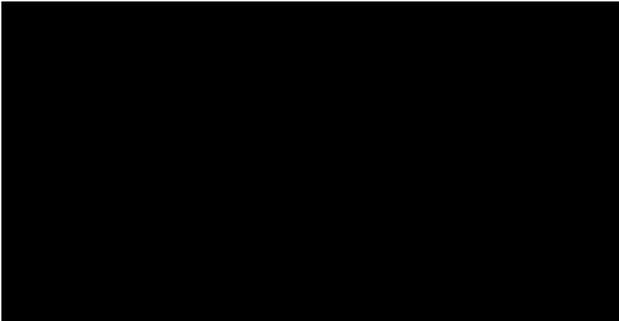
The Arc of Steuben is pleased to announce the Team of the Second Quarter for 2007 is the Wayland Team, nominated by Judy Perkowski:

“On Memorial Day, Wayland has a parade every year. One of our individuals usually participates by decorating his bike with patriotic colors and riding it in the parade. However, this year we did not think he would be able to ride due to medical issues. Because the associates knew it meant the world to him, a group got together, planned the particulars, and made it happen. Jenn Barber also arranged for another person to ride in the Wayland Police Department car. It was a great day and made lasting memories for the people who live at Wayland!”

Also nominated were the Community Supports—Corning/Bath Team; Human Resources, Education, and Training Team; East Main Street Team; Service Coordination Team; and Residential Division Team.



NEWS FROM HOME



Special Visitor Touring Wayland Residence

John Lee (top) and Harry Barat (bottom) enjoy meeting the miniature horse who recently made a visit to their home in Wayland.

(Continued from page 1)

Commisso and Ed Wightman.

A silent auction raised \$3550 with bids on items ranging from airline tickets and hotel stays to fine jewelry and LPGA tickets. The Arc of Steuben is grateful to the many corporations and businesses that donated items for the auction, making it our most successful to date. The most sought-after item was a t-shirt signed by Bill Pullman and the cast and crew of *Phoebe in Wonderland*. It garnered a high bid of \$500.

The Gala was originally conceived as a thank you for donors and supporters of The Arc of Steuben. This year was no exception. The Founder's Award was presented to the family of the late Bob Cole, Sr. for his work in establishing the Foundation. Mr. and Mrs. Walter J. Carl, Jr. were honored for their leadership in giving.

While this wonderful lakeside evening under the stars will be difficult to top, we invite everyone to make plans to attend the 2008 Gala.

(Continued from page 1)

great improvement over the older wooden ones previously used, and the more comfortable tables and chairs are expected to improve productivity of those individuals working in the center.

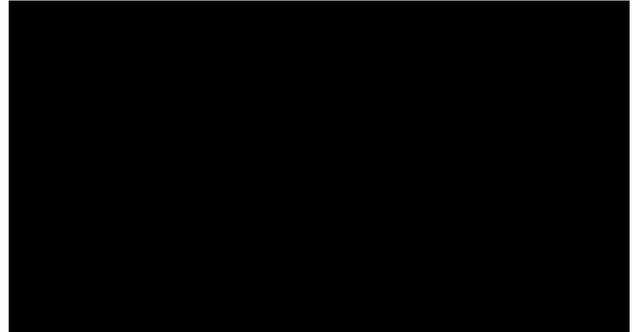
The TI-GER Foundation, based in Big Flats, NY, was established in 1985 with a bequest from the late Edwin James. The foundation is named in memory of his two wives, Tina and Gertrude. It funds requests for civic, cultural, educational and charitable purposes in the local community. The Arc of Steuben is very grateful for the grant as well as the foundation's past support.

Arc Star Golf Classic Welcomes Record Field

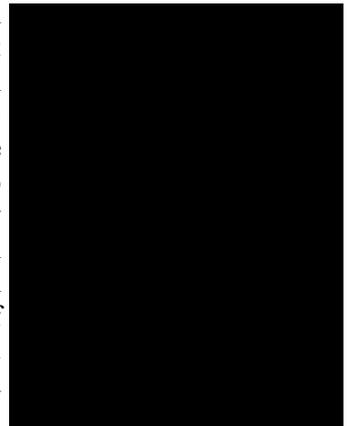
By Robin Gaige

The annual Arc Star Golf Classic surpassed its participation record this year with 114 golfers. The tournament raised \$9312.53 for programs conducted by The Arc of Steuben. We are very appreciative of our Gold, Silver and Tee sponsors whose leadership gifts reflect their caring and commitment to our mission.

This year The Arc of Steuben presented the winning team with a beautiful crystal and gold trophy which will be kept permanently in a display case at the Arc Way office. When the new building is completed, the trophy will have a place of honor in a prominent location. Names of the winning golfers will be added to the trophy each year. The 2007 champions were Tim Lanahan, Mike Heib, Art Stilwell and Bryan Lanahan, pictured below, left to right.



This year's Million Dollar Hole in One Contest was very exciting, with Shawn Krueger (right) coming quite close to the hole. Many thanks to Sprague Insurance Company for sponsoring the event. A new car was available on another hole, courtesy of sponsor Simmons-Rockwell but it too went unclaimed this year.



The Bath Country Club was the setting for the tournament, with golfers enjoying a chicken barbecue and live auction after the tournament. Next year's Arc Star Golf Classic will be held Friday, June 6.

The Arc of Steuben and The Arc of Steuben Foundation acknowledge and appreciate the following donations:

(May 12, 2007—August 9, 2007):

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Duane & Sarah Heineman
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Suzanne Randall
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Robert & Elizabeth Turissini
Richard & Patricia Alger
Marilyn Grillo

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(Continued from page 10)

Curt & Mary Lou Ranger
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 Richard Faulkner
 Pamela Thompson
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Legacy of Love

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Arc Star Golf Classic

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Miscellaneous

The TI-GER Foundation
 Norbert & Helen Binkowski
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 Henry & Alice Dormann
 Robert Cole

As you probably know, The Arc of Steuben is combining our annual Membership Drive with our Annual Appeal campaign. This is in response to your wish for fewer mailings as well as our own effort to decrease printing and mailing expenses. **Therefore, we are asking you to renew your membership or enroll as a new member, and make a contribution to the Annual Appeal at the same time.**

Our membership levels have changed to more accurately reflect the desires of potential members. Please give serious thought to your new membership or renewal. The Arc needs you now more than ever – be a part of our future! Your tax deductible contribution helps fund services and enriches the lives of children and adults with developmental disabilities. Your gift helps them receive the supports they need to be productive members of our communities. As The Arc's new slogan says, we are *In the Community, Of the Community.*

ANNUAL MEMBERSHIP AND APPEAL***(You may also phone in your membership to (607) 776-4146)****Please accept my/our support of The Arc of Steuben's mission.***Levels of Giving (Please check one):**

- | | |
|--|---|
| <input type="checkbox"/> \$5 - \$49 (Member) | <input type="checkbox"/> \$50 - \$99 (Life Member) |
| <input type="checkbox"/> \$100 - \$299 (Friend) | <input type="checkbox"/> \$300 - \$499 (Supporter) |
| <input type="checkbox"/> \$500 - \$999 (Sponsor) | <input type="checkbox"/> \$1000 and up (Benefactor) |

Please make checks payable to The Arc of Steuben. Your gift is tax deductible.

Please charge my credit card: ___ VISA ___ Mastercard ___ AMEX

Card #: _____ Exp. Date: _____

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NOTE: DEADLINE IS SEPT. 15.

Featured Service—Information and Referral Resources

Submitted by Pat Evia, Referral Coordinator, and Jean Jensen, Planning Director

The Arc of Steuben offers a variety of services designed to support people with a developmental disability. The Information and Referral Resource team, Pat Evia and Holly Tucker, assists individuals and their families in obtaining identified supports. They also help secure eligibility from the Office of Mental Retardation and Developmental Disabilities (OMRDD). The Arc of Steuben supports children, ages 3 and older, and adults with developmental and other disabilities. The Information and Referral Resource office is located at the Arc of Steuben's Pleasant Valley Office. Satellite offices for this department are located at the Community Care Center in Corning, the Arc of Steuben's Hornell field office, Addison School District, Hornell School District and the Corning-Painted Post School District.

The Information and Referral Resources Department is responsible to coordinate the intake process for the Arc of Steuben's OMRDD services. Referral Coordinators can assist with identifying appropriate services, benefits and entitlements. These associates will help individuals to receive the required approvals for services. Availability of services and opportunities is maintained by a Customer Information System which tracks and monitors a timely and accurate link to services. The Information and Referral Resource Department associates are available to do presentations to community organizations, agencies and clubs on the service opportunities offered by the Arc of Steuben.

The Referral Coordinator is currently conducting a marketing campaign to promote opportunities for residential services. Residential supports are provided through our supervised and supportive homes. The homes are located throughout Steuben County and range in size from one to fourteen people. The supervised homes provide supervision and support and varying levels of specialized care, 24 hours a day. The supportive homes are apartments for one or two people. These apartments are independent living situations with support and supervision from staff provided to each person according to their preferences and need for oversight. All individuals living in Arc homes have numerous opportunities to learn new skills and increase independence in everyday living. Numerous opportunities are available to pursue interests, hobbies, recreational activities, community events and many other activities.

If you are aware of any individual who may desire residential placement, please notify the Information and Referral Resource Department at: The Arc of Steuben, 1 Arc Way, Bath, New York 14810, 607-569-2233, ext. 202, pevia@arcofsteuben.org.

Important Notice

On Friday, September 21, 2007, The Arc of Steuben will be closed, so that its associates may participate in a day-long training.

Want to share a comment, compliment or suggestion for improvement? Please contact The Arc of Steuben Customer Relations by...

- Clicking the Contact Customer Relations button at www.arcofsteuben.org
- Calling 607-776-4146
- Writing to: The Arc of Steuben, Attn: Customer Relations, One Arc Way, Bath, NY 14810

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